

GBAG SAMPLE POLICY

Limitations on sample availability

We understand that having exact sample bags can be beneficial for you as a distributor, and we aim to support you in this whenever possible. However, please note the following limitations:

- The bags shown online are individual custom orders. While we may retain a few samples for our records and display purposes, we do not keep an inventory of each custom item. We do have a variety of random samples available that we can send to you or your clients.
- We can custom-make bags in any style, size, material and decoration, but we do not have samples for every possible combination. We will do our best to provide a similar sample from our available inventory or combine multiple samples to showcase different features.
- Please provide detailed information about the bag project you are interested in. The more specifics you provide, the better we can select a sample that closely matches your needs. Note that automatic sample requests may not be processed effectively, as we require personal input for customized projects.

Requesting samples

- We can send up to 3 samples free of charge via FedEx 2-Day.
- For Overnight shipping, please provide your FedEx account number.
- For international clients, please provide your FedEx account number, detailed address, contact person's name, and phone number.

